



LAXMANS FINANCIAL SERVICES

A name you can trust!

Privacy Statement

When you engage with us, you trust us with Personal Information. We collect your information to provide you with Financial Products and Services and maintain our relationship with you.

We are committed to protecting your right to Privacy. We will strive to observe and comply with its obligations under the Protection of Personal Information Act POPIA (POPIA) when processing your Personal Information/Personal Data. The purpose of this Privacy Statement is to set out how we collect, use, share and otherwise process your personal information.

We at Laxmans Financial Services, on behalf of all the individuals whose data we hold, promise to:

- Value all data entrusted to us and respect that trust.
- Go further than the legal requirement and adopt best practice.
- Always consider and address privacy needs first when planning to use or hold your information in new ways.
- Be open about how we use your information and who we give it to.
- Make it easy for you to access and correct your information.
- Keep the personal information we hold to a minimum and delete it when we no longer need it.
- Have effective safeguards to ensure your information is securely stored and does not fall into the wrong hands.
- Provide training for all employees who handle personal information and treat it as a disciplinary matter if they don't look after your information properly.
- Put appropriate financial and human resource into looking after your information to ensure we live up to our promises.
- Regularly check that we are living up to our promises and report on our performance.

We may need to share your Personal Information and/or utilise software or online platforms to enter and process your information for an application, claims, servicing requests or business management purposes. This will only be done in strict adherence to the requirements of the Act.

If you object to us processing your information or having it on record as mentioned above, then please contact our Information Officer. If you make no contact, we will assume you are happy with the above.

Our Information Officer is:

Dheeraj Ragbir

Tel: 082 375 8952

Email: dheeraj@laxmans.co.za

If you are not satisfied after this process, you have the right to lodge a complaint with the Information Regulator, under POPIA. The contact details are:

The Information Regulator (South Africa)

Tel: 012 406 4818

Email: inforeg@justice.gov.za

